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# ADELAIDE EYE & LASER CENTRE

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## AT A GLANCE

**WHO:** Adelaide Eye & Laser Centre

**WHAT:** South Australia's first day hospital centre performing laser eye surgery and cataract surgery.

**WHERE:** Located at 215 Greenhill Road, Eastwood, SA

**WEBSITE:** <http://www.aelc.com.au/>







# ADLAIDE LASER CENTRE

*Innovation and service are the fundamental elements of Adelaide Eye & Laser Centre. This is achieved by employing the latest developments in technology and innovative surgical techniques.*

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Since the practice was founded, the South Australian institute has developed a strong reputation as a premier day hospital and was the first facility in Southern Australia to perform refractive eye laser surgery and cataract surgery.

General Manager, Karen O'Reilly, says the patients enjoy the convenience aspect of having a centralised location, and all staff pride themselves on customer service, providing patients with premier personalised care.

The staff at the practice is fifteen people strong, with two surgeons (Dr Peter Ingham and Dr Aanchal Gupta), two optometrists, four nurses, three managers together with





technicians, receptionists and administration staff. Staff can often wear a lot of hats and often multi-task as the facility also has onsite consultations for pre and post surgical care. Loyalty is important when it comes to staff and having the same staff on

an ongoing basis ensures the job will be done successfully

In 1992 Dr Ingham, founder of Ade-

laide Eye & Laser Centre introduced laser refractive surgery to South Australia at Ashford Community Hospital and in 1996 established the "Ashford Eye & Laser Centre"

to cater for his subspecialty in Cataract and Refractive surgery. Since then Dr Ingham has completed more than 20,000

cases of laser vision correction and over 15,000 cataract procedures. He has also been an inves-

## *Patients enjoy the convenience aspect of having a centralised location*



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tigator for emerging technologies for various international companies including Wavelight Laser AG of Germany, Alcon Surgical USA, Staar Surgical USA and Refractec USA.

Dr. Gupta's expertise in corneal surgery has seen her become the first to perform Intra-corneal ring (Keraring) Implantation in South Australia and she also performs Corneal Collagen Cross Linking, Corneal Grafts, Topography Guided Phototherapeutic Keratectomy together with Cataract and Refractive Surgery.

Recent advances in technology have had a massive impact on the product and service delivery available to the patients choosing laser vision correction. In 2013, Adelaide Eye & Laser Centre installed a re-

fractive suite which contains two lasers, the EX500 excimer laser and the FS200 femtosecond laser, which provide surgeons with an ability to customize the treatment. For cataract treatments a new phacoemulsification platform was introduced in 2014 with Adelaide Eye & Laser Centre being the first day hospital in South Australia to use this system. This is designed to improve patient outcomes, optimizing every moment of the cataract procedure.

The ACHS accreditation which they received in 1999 for outstanding patient care for both cataract surgery and laser surgery has continued today through ISO 9001. "We have a strict accreditation process which includes adherence to ISO and the recently introduced National Safety and Quality Health Service Stan-

dards. We listen to our patients and their carers and involve them in any changes to publications, advice on information given to them pre and post operatively and take into account their suggestions on quality improvement. We have a great team here who understand our patients and carers alike and the importance of their input”, says Ms O’Reilly

Moving forward, Adelaide Eye & Laser Centre aims to continue building on the successful foundation it has developed over the last two decades.

“We want to keep doing what we’re doing now, to maintain an outstand-

ing service, and continually look for technological improvements. What we tend to do is we look at the technology as it comes in together with the results of that new technology before any consideration is given to purchasing it. We would also really like to continue to have our business grow by word of mouth, a sign people are satisfied with what we offer. “

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