

LEADING LOGISTICS SERVICES PROVIDER IN THE WINES, BEERS, AND SPIRIT TRADE

When transporting beverages, companies around the world have come to rely on the logistics services of JF Hillebrand. Combining expert staff, specialist knowledge and market-leading technologies, we offer a complete logistics management solution to a range of customers across the globe.





As with any company that handles background operations, JF Hillebrand is not a name known to the average consumer. Even so, any given person has probably tasted the fruits of the company's labours as the world's leading logistics service provider specialized in the wines, beers and spirit trade.



Back in 1844, Johann Friedrich Hillebrand gave his name to a new company in Mainz, Germany, which already moved alcohol on the Rhine River. Now, more than a century and a half later, JF Hillebrand's lead

AT A GLANCE

WHO: JF Hillebrand Group

WHAT: The world's leading logistics services

provider in the beers, wines, and spirit trade.

WHERE: Carl-Zeiss-Straße 6,

55129 Mainz-Hechtsheim

WEBSITE: jfhillebrand.com

in the logistics of wines, beers and spirits cannot be disputed. Though the corporate head offices are still located in Mainz, the company's operations now span over 58 offices and 91 countries with a workforce of over 2,300. And the Hillebrand family name is still very much a part of the company as Chairman Christof Hillebrand is a fifth-generation member of the family.

JF Hillebrand Group's speciality, as logistics service providers go, is that rightfrom its creation they were and still are, dedicated to the transportation of wines, beers and spirits. Michael Frogbrook, the Managing Director and Country Manager of Australia, talked to us about the various innovations that his company has made in that field as JF Hillebrand Australia rose up the market's ladder.

Key acquisitions to promote growth

The company has showcased a tremendous ability for growth by



ANL is proud to be part of JF Hillebrand's success around the world.

As a preferred sea freight carrier, ANL offers the great port coverage and worldwide connections they need to meet the expectations of the beverage industry around the globe. All with the knowledge that sea transport is already the most eco-friendly method of transport and we are working hard to make further improvements.

So if you're shipping around Australia or around the world, you too can partner with ANL and see the difference we can make to your business.

CMA CGM group

www.ANL.com.au

ANL has been the trusted name in Australian Shipping for 60 years. Home grown right here in Australia and now part of the CMA CGM Group, the third largest container line in the world, ANL offers shipments from all around the country to and from over 400 ports worldwide.

ANL is headquartered in Melbourne and has offices around Australia so we can be close to our customers and provide local support. Shipping is not just about the hardware, the ships and containers; it's also about the people. ANL offers a whole organisation geared around finding transport solutions for our customers. Real people, experienced people close by!

the acquisition of companies which enabled them to further specialize their services in the logistics of wines, beers and spirits. "There have been many highlights in my 24 years with the organisation however the most significant development was undoubtedly in 2007 when the Group

acquired Trans Ocean Distribution, a company recognized as the leader in Bulk Liquid logistics using flexitanks". Designed to fit inside a 20ft container, the flexitank converts the container into non-hazardous bulk liquid transportation unit. The acquisition gave them access to

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Arthur Theodos

Financial Controller for Oceania



Joe Marsili
Commercial Director



Michael Frogbrook

MD Australia

having to the factories. "We now have our own factories in Malaysia, China, and South Africa", Michael explains. Having in-house manufacturing base for flexitanks (and other industry related products) thus placing JF Hillebrand Group in a unique position of being in full control of design, quality and performance of the flexitank.

And while ensuring the continuity of Trans Ocean's services; JF Hillebrand above all applied the company's know-how in the design and use of flexitanks to the logistics of wines.

Indeed more and more wine is now being transported in bulk, as opposed to finished products (e.g. bottled wine) especially from countries that are referred to as the New World Wines (Australia, New Zealand, South Africa, Chile, Argentina and California). "When JF Hillebrand acquired Trans Ocean in 2007, Bulk Wine represented 25% of Australian Exports. Now that figure is closer to 60% which has placed

JF Hillebrand in a strong position in the market. The largest market for Bulk Wine from Australia is to the UK where over 85% of all exports are now shipped in Bulk for which JF Hillebrand are well positioned to meet customer demands whether it be shipping in Bulk or Cased wine, largely as a result of our investment in flexitanks", reports Michael.

Constantly adapting and evolving

JF Hillebrand Group's expertise also shows through the quality of the advice given to their customers. JF Hillebrand Australia has quite a few client case studies. In one instance, the company applied their Supply Chain Management program to take on the responsibility of dealing with orders from suppliers which allowed UK & European supermarket chains to reduce their stockholdings by up to 75% compared to the previous standard, from 12 months





Proud Partners to J.F. Hillebrand Australia

ASP Logistics is a company dedicated to providing quality service to its clients and ensuring that specific needs are consistently met. Our highly trained staff treat every job as a project and take personal control of all aspects that are associated.

The "Complete Service" is our core. It is who we are and what we specialise in. Put simply it is "to provide full end to end logistics and everything in between".



• www.asplogistics.com

ASP Logistics has been in partnership with the Hillebrand Group since 2002, whereby we provide Flexitank Fitting and Associated Services to JF Hillebrand.

Since 2002 we have built a strong relationship and as a result we have seen the business grow at very healthy levels for both companies.

In 2005, we relocated to a state of the art, purpose built facility in the North Eastern suburbs of Adelaide to accommodate the large growth, we have a fully trained and dedicated team that provides excellent customer service.

The level of Customer service that ASP has provided to JF Hillebrand is very important as it allows JF Hillebrand to offer its customers the flexibility and high level of service excellence that customers today demand.

We look forward to a long and rewarding future in providing services to JF Hillebrand

Q+61 8 8260 2288

to 3 months' worth of stock. The financial savings to the importer were substantial, confirming the deep level of customer-company interaction that JF Hillebrand aims for.

This continual need to adapt and evolve can be felt across all of the company's projects and divisions. For example, new rules and regulations must be acted upon as quickly and efficiently as possible in order to avoid complications for both JF Hillebrand Group and their customers. The latest major regulation is called SOLAS, an acronymforSafetyofLifeAtSea.SOLAS aims at preventing accidents resulting from shipper's non-declaration mis-declarations of cargo weights. "Though the enforcement of this new regulation is complicated, we can rely on our local teams to keep our customers informed about specific local aspects." The strength of JF Hillebrand Group's network lies in the fact that with 58 offices and a presence in 91 countries, they are present in every significant importing or exporting country.

Taking care of the environment

Another area of interest is environmental practices. Climate change and other environmental issues are highly important for big companies as their work makes an important difference. Michael was enthusiastic about the environmental practices of JF Hillebrand Group which



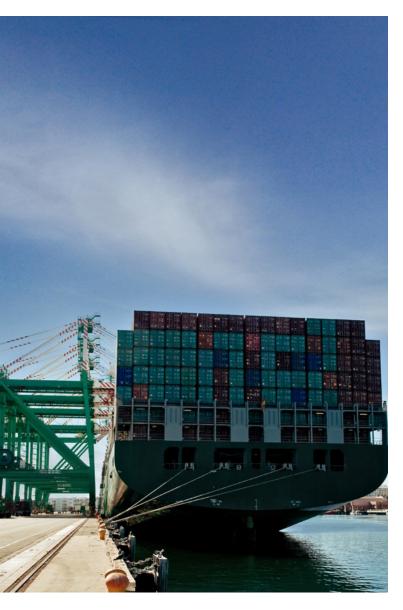
include reducing carbon emissions and large-scale recycling.

"At JF Group, Hillebrand we committed reducing the are to environmental impact of our operations, through initiatives in place across our global office network. In the major markets of the US, UK, and China, when the flexitanks are delivered to their final destination. we arrange a door-to-door service. Upon completion of the discharge, the empty flexitank is delivered to our depot, stripped out of the container, drained of any residue and because

the Flexitank is 100% Polyethylene it is fully recyclable. The Metal Bulkheads that we use are also recovered and refurbished to minimise waste"

Career opportunities and investments in staff

The fast-paced and ever-growing environment of the company also requires a considerable talent pool. JF Hillebrand Group actively seeks out talented individuals and recognizes their efforts. As the company's culture is the same on a global level, there are a lot of opportunities for people



people around so they get exposure to different corporate cultures and life cultures as well so that's quite important. Then, they come back as a more rounded and well-developed person, we find", Michael says. Possibly the biggest compliment that can be paid is that JF Hillebrand's competitors continue to try to replicate our structure and procedures, and indeed make overtures to try to headhunt key staff.

The future seems bright for JF. Hillebrand, their last acquisition Satellite Logistics Group, is a specialist in supply chain management for the beer and cider industry; its unique know-how is a great addition to the Group's expertise and solutions for the wine, beer and spirits industry. Who knows what and when will be the next step in the Group's development so stay tuned!

to gain more experience by working in different regional branches or even in any of their offices around the world. Indeed though the company is headquartered in Mainz, Germany; it is worth mentioning that the Group's Executive Board members are located in different countries.

"So why would someone want to work for us? We offer opportunities all over the world. If you join us here in Australia and you say that you'd like to work in the US, or in the Philippines, or in Russia, or in South Africa, we are very strong advocates of moving

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